



INTRODUCTION

Business Contact details:

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Personal Information

Birth Date:	28 October 1971
Gender:	Female
Languages:	English, Afrikaans
Marital Status:	Married
Drivers Licence:	Code EB (08)
Physical Address:	10 George Mellet Crescent Melkbostrand 7441

Introduction

Training profile

My career started within the Human Resource & Training environment in 1990 in the fast food and hospitality franchise industry. I studied Human Resource Management, Training and Development, Personnel Management, Diploma in Franchise Management and Business Management at various institutes (RAU, IPM, Unisa). I have always believed in ongoing self-development – Never too old to learn! I am an accredited SDF, Facilitator, Assessor, Member of South African Institute of Management (SAIM), Human Resource Practitioner with the SABPP as well as served as a board member on Western Cape Board, and an Associate with SAPTA.

I have consulted for various clients within the HR and training environment, from recruitment through to skills audits, PM, Job profiling and labour relations. I consult for a broad range of providers and am accredited to facilitate over 80 different programmes and work processes. I have an absolute passion for working with people. Highly motivated individual and enjoy and thrive on new challenges. I enjoy all aspects of Human Capital development and management, from recruitment through to performance management. I have knowledge of respective legislation i.e. BCEA, LRA, EEA and SDA and extensive experience with regards to Disciplinary and grievance process and procedures. Am accountable for managing my own time, tasks and output quality. Extensive knowledge of various training authorities, SAQA accreditations and have been involvement in various SETA projects. Facilitated and consulted on project management and business analysis contracts.

I have been involved in various coaching projects for delegates and students from LTS Health Learning, Pathcare and USB. I am also involved in the Mentor program for SAVA.

Exposure to various industries through numerous projects as external contractor. Positions I have had: Group Training Manager for Pleasure Foods, General Manager Franchising and Operations for Real Vision, Account Manager for eBucks.com and Vodacom Academy, Human Resource Manager at CMS, Head of Human Resource Management Development for Servest Centre of Excellence.

“If you can't measure it, you can't manage it.” Edwards Deming. An organisations measurement system strongly affects the behaviour of both people internal and external to the organisation. – Hence importance of open communication and development.

We have six kids, Eldest son Reinhard (27), identical twin girls named Jody and Jade (17), pigeon twins Carmi and Christian (16) and Joshua (14), the lights of my life. We enjoy outdoor activities, and we regularly take on challenges as a family. We've done the 94.7 and Argus cycle tours a couple of times, swam the Midmar mile, we do the park run (when its back full force again) and really enjoy socializing and family.

I am excited and look forward to an awesome journey in building best business through the transformation of lives.

Thank you – “If it's to be, it's up to me” Dr Chris Faul

QUALIFICATIONS

Master Certificate Human Resources Management Assessor
Registered Assessor with Services Seta and Cath Seta – Awaiting re-registration from both ETDP and Wholesale & Retail Seta.
Skills Development Facilitator
OD-ETP (Facilitator process)
Moderator
Personnel Management
Diploma in Franchising
Management and Leadership Certificate
Life Coach Certificate

Attended and accredited against numerous programmes – Ranging from IR, Disciplinary codes, MBA, Project Management etc.

COMPUTER SKILLS

MS Office (All programs), Micro Dos, Pastel, Ulead Photo Express, Outlook Express, Lotus Notes, MicroSoft Project, Basic Quick Books (Home base), Microsoft CRM and LMS, Power Point, Zoom, Skype, Trello.

MEMBERSHIPS

SABPP HR Associate, Generalist (2016)
SABPP Board Member WC 2018-2019
SAIM (South African Institute for Management) 2013
Association for Skills Development South Africa 2017
Private Security Industry Regulatory Authority (PSIRA)
Cape Chamber of Commerce 2016-2017

Please note I have an association with various fully accredited institutions. Any requirements out of the scope of my offerings, I can source a suitable solution.

ACCREDITED TRAINING PROGRAMMES (NQF): Competence achieved on all

Basic First Aid in the Workplace 116534
Basic Fire Fighting 12484
Grade A – SAS Seta
Grade B – SAS Seta
Grade C – SAS Seta
Grade D – SAS Seta
Skills Programme 1 – SAS Seta
Grade E – SAS Seta
Design and Develop Assessments NQF 6
Plan and Conduct Assessment of learning Outcome NQF 5
Moderation of Assessment NQF 7
Work Sharp
Advanced Negotiation Skills
Creative Negotiation Skills
Trainer Development Programme
Facilitation Skills
Influential Business Communication
Effective Speaking and presentation
Brilliant Business Writing
Business Management 101 & 102
Economics 101
Commercial Law 101
Economics 101
Skills Development Facilitator (SDF)
Services Seta
Conduct Moderation of Outcome based assessments NQF 6
Thomas International Psychometric assessments
High Performing People
Shadowmatch Administrator

TRAINING PROGRAMMES ATTENDED: Basic Computer Training skills and Lotus 1 2 3
Retail Control Systems
Wimpy Management Training
Atilla Back Office/IRIS Back Office
Train the Trainer

CRI Module Development
Golden Egg Restaurants Training
Milky Lane Management Training
CRI Instruction & Development
Accredited licensed Assessor – NQF
Business Presentation Tactics
Diploma in Advanced Franchising
Presentation CBT
Call Centre Management Level 2 - 4
Franchise Training Program
Effective presentation & speaking MK
Targeted Selection – FSA
Human Resources Management
Union Negotiations
Self-Management
IDCS Senior Management Tactics
Training and Personnel Management
Vodacom P1 – P6
Hermann Brain Dominance Indicator (HBDI)
Shadowmatch
HRSP Business Partner Consulting Skills

PROFESSIONAL EXPERIENCE

Ongoing since 2002

Human Resource Practitioner, Freelance Trainer, Assessor, SDF, HR Consultant and Facilitator

Consulting in the broad spectrum of Human Resources, Training, Facilitation, Assessment, Moderation, Franchising Consulting, Business management, Performance Management (Other areas have also included SDF, Assessor, Developer (Operations Manuals for Franchise), Strategic Business Analyst Business consultant, Business Partner in Zealous Business Group (Outsourcing and training company) and Steamfoshol (Plant hire).

CLIENTS REPRESENTED OVER YEARS:

(Franchising, Training, Facilitation, Development, Business Analyst & Assessor experience):

I have facilitated for the following clients: NOTE * No longer in operation. (2002 – Present)

FSS, Servaq, Train Experience, Service Seta, Cool Ideas 1 (Pty) Ltd, Damelin, Connemara, Connectivity, OIS, NewDawnTechnologies, Smartcom, Maurice Kerrigan, Learning Resources Group, Astrotech, Biztech, Very Cool Ideas, CIDA, Kwelanga Training, Avocado Vision, Peer Group, Qbit, DNA, The Performance Hub, Global Intelligence Network, Mike Gina, APIR, Multiservice Group, Vetta Communications, Nimico, Nthuse Management, iLearn, Work Dynamics, Maccauvlei (CTU), Strat Training, Freddy Hirsch Group, POP Training, LTS Health (Pty) Ltd, BDCE, UWC, LG and City of Cape Town.

CONTRACT/FIXED TERM AND PERMANENT POSITIONS HELD

JANUARY 2018 – OCTOBER 2018

LTS HEALTH LEARNING (PTY) LTD Contract

Training and Development / Skills Development Facilitator and Accreditation application for ANSI and Service Seta.

Reference :

Andre Gouws
CEO Power of Process
021 913 8959

DECEMBER 2015 – DECEMBER 2016 (1 year)

ROBERSTON AND CAINE (PTY) LTD Contract

Training and Development & Skills Development Facilitator (MerSeta – ATR and WSP)

SDF and projects are all implemented, with little scope to expand. I am passionate about my role and have learnt a lot.

Reference:

Jennifer Breakey
Senior HR Manager (Previous)
071 933 8815

JUNE 2011 – MARCH 2013 FIXED TERM CONTRACT TO SET UP CENTRE

SERVEST (PTY) LTD CENTRE OF EXCELLENCE

Centre of Excellence Manager: Management Development and Specialist Training – SDF

Reference:

Mr Dennis Zietsman
Deputy Group Chairman Servest Group
0800 614 678

(Duel role as HR Manager for Servest Marine until September 2012)

Servest Multiservice Group.

SERVEST MARINE (Carrier Marine Services was bought over by Servest (Pty) Ltd

People Energy – Human Resource Manager

Reference:

Julian Hurrie
General Manager
(No longer with Servest)

AUGUST 2003 – JUNE 2011 FREELANCE CONTRACT

BUSINESS ANALYST AND FACILITATOR

Various projects with ABSA Credit Card, RBS, AdCorp, ISA CARSTENS HEALTH AND SKIN CARE ACADEMY

AUGUST 2001 – JULY 2002 – FIXED TERM CONTRACT

IDCS

Accounts Manager – eBucks.com (November 2001 – July 2002)

Operations Manager – Vodacom Academy (August 2001 – November 2001)

1998 – July 2001 PERMANENT

REAL VISION / SPECTACLE WAREHOUSE

**Franchising Division General Manager and Operations Manager / Gauteng / General Manager
Fast Cast (International)**

Reference:

Dr Chris Faul

Director and Founder

083 469 2222

1990 – 1998 PERMANENT

PLEASURE FOODS, Sunninghill

Group Franchise Training & Development Manager

References:

Various as option

Yvonne Van Tonder

Human Resource Director Pleasure Foods (Prior to sale to Famous Brands)

082 686 6128

Additional references :

Joanne Wilson – 082 427 7067

Hanli de Coning – 011 794 1251

Dr Selda Brits – 061 402 6690

Please do not hesitate to contact me if you require any clarity

Blessings

Louise Beretta

HRBPP HR Associate | SDF | Assessor

Constituent Facilitator | SAIM Full Member

0825703670



CONCLUSION

I absolutely love what I do and do what I love. Human Capital development is a core aspect of any business, and we must ensure alignment to organisational vision, mission and goals, ensuring each individual is equipped and accountable for their output, in time, right quality and with a smile!

Prior to the above, I respectfully thank you for the time taken to allow me the opportunity to send through my information. I look forward to hearing from you and as well can assure you that I will play a pivotal role in helping the team grow the business units with solid plans for sustainable growth and success.

I believe I can add value a play a key role in the growth and management of your organisation, which is one of South Africa's most exciting start-ups, and look forward to the opportunity to work with both founding members and team leaders.